

PRIVACY POLICY

1. AN OVERVIEW OF DATA PROTECTION

General information

The following information gives a simple overview of what happens to your personal information when you visit our website. Personal information is any data with which you could be personally identified. Detailed information on the subject of data protection can be found in our data protection statement below.

Data collection on our website

Who is responsible for data collection on this website?

The data collected on this website is processed by the website operator. You will find the operator's contact details in legal notice on this website.

How do we collect your data?

Some of your data is collected when you provide it to us. This may, for example, be data you enter on a contact form or order form.

Other data is collected automatically by our IT systems when you visit the website. This data is mainly technical data (e.g. browser and operating system or the time when you access the page). This data is collected automatically as soon as you enter our website.

What do we use your data for?

Some of the data is collected to ensure the proper functioning of the website. Other data may be used to analyze your user behavior or to fulfil a contract.

What rights do you have regarding your data?

In accordance with the applicable data protection law you have the right to information, rectification, restriction of processing, portability or erasure of your data as well as the right of objection. You may contact us at any time using the address given in the legal notice if you have further questions concerning data protection. You also have the right to file a complaint with the relevant regulatory authority.

Analysis tools and third-party tools

Your surfing behavior may be statistically evaluated when you visit our website. This happens primarily by means of cookies and analysis programs. The analysis of your surfing behavior is usually anonymous, i.e. surfing behavior cannot be traced back to you. You can object to this analysis or prevent it by not using certain tools. You will find detailed information in the following data protection statement.

2. GENERAL INFORMATION AND MANDATORY INFORMATION

Data protection

The operator of this website takes the protection of your personal data very seriously. We treat your personal data as confidential and in accordance with the statutory data protection regulations and this data protection statement.

When you use this website, various pieces of personal data will be collected. Personal information is any data with which you could be personally identified. This data protection statement explains what information we collect and what we use it for. It also explains how and for what purpose this happens. We draw your attention to the fact that data transmission via the internet (e.g. when communicating by

email) may involve security gaps. Seamless protection of data against access by third parties is not possible.

Notice concerning the controller

The controller responsible for processing data on this website is:

EUROTECH Maier Ernst GmbH
Herrschaftswiesen 5
A-6842 Koblach
Telephone: +43 5523 53852
E-mail: office@eurotech.at

The controller is the natural person or legal entity that makes decisions, alone or with others, about the purposes and means of processing personal data (e.g. names, e-mail addresses etc.).

Revocation of your consent for data processing

Data processing actions are possible only with your express consent. You may revoke your consent at any time. An informal communication to us by e-mail is sufficient for this purpose. The legality of data processing that has already taken place up to the time of revocation remains unaffected by the revocation.

SSL or TLS encryption

This page uses SSL or TLS encryption for security reasons and to protect the transfer of confidential content, for example orders or enquiries which you send to us as the website operator. You can recognize an encrypted connection because the browser's address line changes from "http://" to "https://" and because you see the lock symbol in your browser line.

When the SSL or TLS encryption is activated the data you transfer to us cannot be viewed by third parties.

Encrypted payments on this website

If you enter into a contract which requires you to send us your payment information (e.g. account number for direct debits), we will require this data to process your payment.

Payment transactions using common means of payment (Visa/MasterCard, direct debit) are only made via an encrypted SSL or TLS connection. You can recognize an encrypted connection because the browser's address line changes from "http://" to "https://" and because you see the lock symbol in your browser line.

With encrypted communication the payment data you transfer to us cannot be read by third parties.

3. DATA COLLECTION ON OUR WEBSITE

Cookies

Some of the webpages use cookies. Cookies do not cause any damage on your computer and they do not contain any viruses. Cookies serve in particular to make our services more user-friendly, more effective and more secure. Cookies are small text files that are placed on your computer and stored by your browser.

Most cookies we use are session cookies. They are deleted automatically after the end of your visit. Other cookies remain on your device until you delete them. These cookies allow us to recognize your browser during your next visit.

You can adjust the settings in your browser so that you are informed about the setting of cookies and you can allow cookies only in an individual case, exclude acceptance of cookies in particular cases or generally and activate the option for automatic deletion of cookies when the browser is closed. If you disable cookies, the functionality of this website may be restricted.

Cookies which are necessary to allow electronic communications or to provide certain functions you

wish to use (such as the shopping cart) are stored pursuant to Art. 6 (1), f of the GDPR. The website operator has a legitimate interest in the storage of cookies to ensure provision of an optimized service free of technical errors. If other cookies (such as those used to analyze your surfing behavior) are also stored, they will be addressed separately in this data protection statement.

Server log files

The website provider automatically collects and stores information that your browser transmits to us automatically in server log files. This is:

- browser type and browser version
- operating system used
- referrer URL
- host name of the accessing computer
- time of the server enquiry
- IP address

This data is not collated with other data sources.

This data is recorded on the basis of Art 6 (1) f of the GDPR. The website operator has a legitimate interest in error-free presentation and optimization of their website – and the server log files need to be recorded for this purpose.

This data will be stored for a period of three months. It will only be stored for a longer period insofar as this is necessary to investigate attacks on the website that have been detected.

Registration on this website

You can register on our website in order to access additional functions. The input data will only be used for the purpose of using the relevant site or service for which you have registered. The mandatory information requested during registration must be provided in full. Otherwise, we will reject your registration.

We will use the email address specified in the registration process to inform you about important changes such as those within the scope of our website or technical changes.

We will process the data provided during registration based on your consent (Art. 6 (1) a of the GDPR). You may revoke your consent at any time. An informal communication to us by e-mail is sufficient for this purpose. The legality of data processing that has already taken place remains unaffected by the revocation.

We will continue to store the data collected during registration for as long as you remain registered on our website and also for as long as statutory duties of preservation exist.

Ordering in the online shop

You may make purchases in our online shop. We process the data here that you enter in the ordering process and the data relating to the order and the payment. The mandatory information requested when the order is entered must be provided in full; otherwise we will have to reject your order.

The purpose of processing is to deal with your order and to fulfil the contract. The basis for data processing is Art. 6 (1) b of the GDPR which allows the processing of data to fulfill a contract or for pre-contractual measures.

We transfer data to third parties if this is necessary in the context of contract processing, for example to companies entrusted to deliver the goods or the banks engaged to process payments. Your data will not be transferred for any other purpose unless you have given your express permission to do so or we are required to do so by law. There will be no other disclosure of your data to third parties, for example for advertising purposes, without express consent.

We store the data until the contract is fulfilled and also for as long as guarantee, compensation and expiry periods continue to run for us or statutory obligations require it.

If you cancel the order after you intended to pay, we will store the data you entered and the amount of

the order. The purpose of processing in this case is to analyze the use and errors, and the legal basis arises from our justified interest in achieving these purposes. The data will be erased two months after the order is cancelled.

Web-Tracking

For marketing and optimization purposes, a service (web tracking) from MovePeople GmbH is used on this website. The service is operated by MovePeople GmbH (www.movepeople.ch) under the name "LeadRecord" (www.leadrecord.com). During your visit data (IP address, time and date of your visit, duration of visit, pages visited, country, zip code, city, latitude, longitude, name of the Internet service provider, domain, as well as the website address of the website you are through Clicking on a link to our website have come) collected, processed and stored. The collected data, which may also contain personal data, are stored on servers of MovePeople GmbH (server locations: Switzerland, Austria, Germany).

MovePeople may use information left by visits to websites to create anonymous usage profiles. The collected IP addresses are anonymized after collection by deleting the last number block.

Data collection, processing and storage may be objected to at any time with future effect. You can exclude yourself under the following link: app.leadrecord.com/en/ip-opt-out from LeadRecord web-tracking. If you do not exclude yourself from the web tracking service LeadRecord by MovePeople GmbH, the use of this website assumes that you agree to the data collection, processing and storage. If you have any questions about data already collected from you, please contact MovePeople GmbH directly.

Please note that the data may be accessible to unauthorized third parties at home or abroad when transmitting via the Internet. For protection, appropriate measures are applied to be able to offer secure data transmission, but no responsibility or liability is accepted.

4. ANALYSIS TOOLS AND ADVERTISING

Google Analytics

This website uses the functions of the Google Analytics web analysis service. This service is provided by Google Inc. 1600 Amphitheater Parkway Mountain View, CA 94043, USA.

Google Analytics uses cookies. These are text files stored on your computer which facilitate an analysis of your use of the website. The information generated by the cookie in relation to your use of this website will normally be transferred to a Google server in the USA and stored there for 14 months. Google Analytics cookies are stored based on Art. 6 (1) f der GDPR. The website operator has a legitimate interest in analyzing user behavior to optimize both its website and its advertising.

IP anonymization

We have activated the IP anonymization feature on this website. In this way your IP address will be truncated by Google within the area of member states of the European Union or other parties to the Agreement on the European Economic Area prior to transmission to the United States. Only in exceptional cases will the full IP address be shortened after transfer to a Google server in the USA. On behalf of the operator of this website, Google will use this information to evaluate your usage of the website, compile reports on website activities and provide the website operator with additional services relating to the usage of the website and the internet. The IP address transmitted from your browser in the context of Google Analytics will not be amalgamated with other data by Google.

Browser plugin

You can prevent the storage of cookies by configuring your browser software accordingly; we must point out, however, that this will mean you are unable to make full use of all functions on this website. You can also prevent Google from recording the data generated by the cookie about your use of the website (including your IP address) and from processing this data by downloading and installing the

browser plugin which is available via the following link: <https://tools.google.com/dlpage/gaoptout?hl=en>.

Objecting to the collection of data

You can prevent collection of your data by Google Analytics by clicking the link below. An opt-out cookie will be set to prevent your data from being collected on future visits to this site: Disabling Google Analytics.

You will find more information about the handling of user data by Google Analytics in Google's data protection statement <https://support.google.com/analytics/answer/6004245?hl=en>.

Commissioned data processing

We have concluded a contract with Google for commissioned data processing.

Demographic features of Google Analytics

This website uses Google Analytics' demographic features. This allows reports to be generated containing statements about the age, gender, and interests of site visitors. This data comes from interest-based advertising from Google and third-party visitor data. This data cannot be attributed to any specific individual. You can disable this feature at any time by adjusting the ads settings in your Google account or you can prohibit the collection of your data by Google Analytics as explained in the section "Refusal of data collection".

5. NEWSLETTER

Newsletter data

If you would like to receive our newsletter, we require an email address as well as information that allows us to verify that you are the owner of the email address and that you agree to receive this newsletter. We only use this data to send the requested information and we do not disclose it to third parties.

We will process the data entered in the newsletter registration form only on the basis of your consent (Art. 6 (1) a of the GDPR). You may revoke consent for storage of your data and email address as well as the use of them for sending the newsletter at any time, e.g. through the "unsubscribe" link in the newsletter. The legality of data processing operations that have already taken place remains unaffected by the revocation.

The data provided to us when registering for the newsletter will be stored by us until you cancel the newsletter and will be erased four weeks after cancellation of the newsletter.

6. PLUGINS AND TOOLS

YouTube

Our website uses plug-ins from the YouTube site provided by Google. The operator of the pages is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA.

When you visit one of our pages equipped with a YouTube plug-in, a link is created to the YouTube servers. In this process the YouTube server is informed as to which of our pages you have visited.

If you are logged on to your YouTube account you allow YouTube to assign your surfing behavior direct to your personal profile. You can prevent this by logging out of your YouTube account.

For further information about the handling of user data, please see YouTube's privacy policy at <https://www.google.de/intl/en/policies/privacy>.

7. PAYMENT SERVICE PROVIDERS

PayPal

Our website accepts payments via PayPal amongst others. The provider of this service is PayPal (Europe) S.à.r.l. et Cie, S.C.A., 22-24 Boulevard Royal, L-2449 Luxembourg (hereinafter: "PayPal"). If you select payment by PayPal, the payment data you enter will be transferred to PayPal. The transfer of your data to PayPal takes place on the basis of Art. 6 (1) b GDPR (processing to fulfil a contract). You have the option to revoke your consent for data processing at any time. Revocation does not affect the validity of data processing actions in the past.

Klarna

Our website accepts payment by means of Klarna amongst others. The provider is Klarna AB, Sveavägen 46, 111 34 Stockholm, Sweden (hereinafter: "Klarna").

Klarna provides various payment options (e.g. purchase with instalment payments). If you opt to pay using Klarna (Klarna checkout solution), Klarna will collect various items of personal data from you.

Further information can be found in Klarna's privacy policy under the following link: <https://www.klarna.com/uk/privacy-policy/>.

Klarna uses cookies to optimize the use of the Klarna checkout solution. Optimization of the checkout solution constitutes a legitimate interest as defined by Art. 6 (1) f of the GDPR. Cookies are small text files that are stored on your device which do not do any harm. They remain on your device until you delete them. For further information on how Klarna uses cookies, please go to the following link: https://cdn.klarna.com/1.0/shared/content/policy/cookie/de_de/checkout.pdf.

The transfer of your data to Klarna takes place on the basis of Art. 6 (1) b GDPR (processing to fulfil a contract). You have the option to revoke your consent for data processing at any time. Revocation does not affect the validity of data processing actions in the past.

Direct transfer

Our website accepts payments by direct transfer amongst others. The provider of this service is Sofort GmbH, Theresienhöhe 12, 80339 Munich (hereinafter: "Sofort GmbH").

With the help of the direct transfer process we receive a real-time payment confirmation from Sofort GmbH which allows us to begin to fulfil our obligations straight away.

If you opt to pay direct transfer, you will submit the PIN and a valid TAN to Sofort GmbH so that it can access your online banking account. After logging in, Sofort GmbH will automatically check your account balance and carry out the transfer to us using the TAN you provide. It then sends an immediate transaction confirmation. After logging in, your income, the credit limit of the overdraft facility and the availability of other accounts and their balances will also be checked.

In addition to the PIN and TAN, the payment data you provide as well as personal data will be sent to Sofort GmbH. This personal data is your first name and surname, address, telephone number(s), email address, IP address, and any other data required to process your payment. This data must be transferred to identify you with certainty and to prevent fraud.

Data is transferred to Sofort GmbH on the basis of Art. 6 (1) a of the GDPR (consent) and Art. 6 (1) b of the GDPR (processing to fulfil a contract). You have the option to revoke your consent for data processing at any time. Revocation does not affect the validity of data processing actions in the past. You will find details about the direct transfer under the following

links: <https://www.sofort.de/datenschutz.html> and <https://www.klarna.com/sofort/>.